

MUNSO

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POPI EXEMPTIONS FOR YOUR MUNICIPALITY

Chapter 4 of the Protection of Personal Information Act, 4 of 2013 ("POPI") allows for the exemption of public bodies from certain processing principles when these public bodies process personal information in the course of performing their official functions.

POPI defines a "public body" as "any department of state or administration in the national or provincial sphere of government or any municipality in the local sphere of government..." Your municipality is considered a public body.

Section 38 of POPI provides that where personal information is processed as part of any function of a municipality, the following will apply:





The data subject, being the municipal consumer, will not have the right to object to the processing of his/her/its personal information in the performance of the municipality's functions or for direct marketing purposes (other than direct marketing through unsolicited

The personal information of a municipal consumer does not have to be collected directly from such municipal consumer.





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The further processing of personal information does not have to be compatible with the purpose for which the personal information was collected.

The data subject does not have to be notified when his/her/its personal information is processed.



Other than the exemptions provided for in Chapter 4 (and listed in this document), your municipality must comply with the provisions of POPI when processing personal information once POPI comes into effect in its totality.

Munsoft complies with the processing principles of POPI when processing personal information on behalf of your municipality. Please contact your service delivery manager if you have any questions or concerns relating to the processing of personal information by Munsoft on behalf of your municipality.



